

Carpimko acquires a complete, integrated solution for EDM digitization, workflow and probative archiving

Carpimko is a private, non-profit organization with a public service mission, and under the administrative supervision of the Ministry of Solidarity and Health. The fund manages around 250,000 members and 85,000 retirees.

Challenges

- **Development of personalized dematerialized exchanges with affiliates** (via their Personal Space on the CARPIMKO website) and partners (ADEC bailiffs, CPAM, Union Retraite, etc.).
- **Development of remote work**
- **Digitalization of business processes**
- **Efficiency of automatic task allocation**

Key elements: archiving limited to EDM, consultation via GECKO CRM, Kodak KCP software, app/website
170 producer users
300,000 external accesses (Members) via API
Volumes: **90 million documents**

Results

- **Optimized management and archiving** of paper documents and digital data used by Carpimko, which has to **manage** very long **legal retention periods** (around 100 years).
- Ongoing **Disposition** of incoming paper documents, ensuring that they are **stored in electronic form**, in accordance with the laws and regulations applicable to CARPIMKO:
 - Compliance with Standard / Norm **NF Z42-026** on Digitalization
 - Compliance with Standard / Norm **NF Z42-013** for Electronic archiving / Digital Archiving
 - Obtaining the approval required by the Archives de France for the storage of current and intermediate public archives on digital media.

With the acquisition of Everteam's EAS, Carpimko also aims to obtain NF-461 certification.

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